

General terms and conditions

Boutique Lodge Spycher

1. Rental agreement

After you have signed and returned the order confirmation, the reservation is binding.

2. Terms of payment

We will not ask for a deposit. You can pay for your stay on site. Cash, Twint, bank transfer or credit card possible. (We accept all common Master / credit cards, (except Postcard)).

3. Cancellation

If you cannot start your trip, please inform us immediately. If we can no longer occupy your room / suite (during the entire intended rental period), you must pay the full rental price. We recommend that you take out cancellation insurance.

If we have to close the lodge again due to Covid 19 or another flu / pandemic, or if you cannot arrive, we will be very flexible again so that you can come at a later point in time.

4. Arrival-departure

(check-in; check-out) arrival from 3 p.m. to 6 p.m. (Pick-up service at the car park or Postbus station with electric vehicles) Departure, check-out by 11 a.m. If you arrive or depart outside of these times, you have to organize an electric taxi yourself or come to the lodge on foot. We will then prepare a self-check-in for you. As soon as you know when you will arrive, please let us know.

5. Breakfast

Included in the rental price; to be enjoyed from 8 a.m. to 10 a.m. in the restaurant on the ground floor.

6. Miscellaneous

A garage / cellar room is located below the Boutique Lodge, (in the annex house Carina). If necessary, they can store their skis, strollers, etc. there. The ascent to the house is easily accessible without stairs, to the entrance of the annex, from here you can use the lift to the hotel reception in the main building. We wish you a wonderful stay in our new Boutique Lodge Spycher!

Come as guests, leave as friends...